



# AIR FORCE MEDICAL SERVICE STRATEGY MAP 4.0

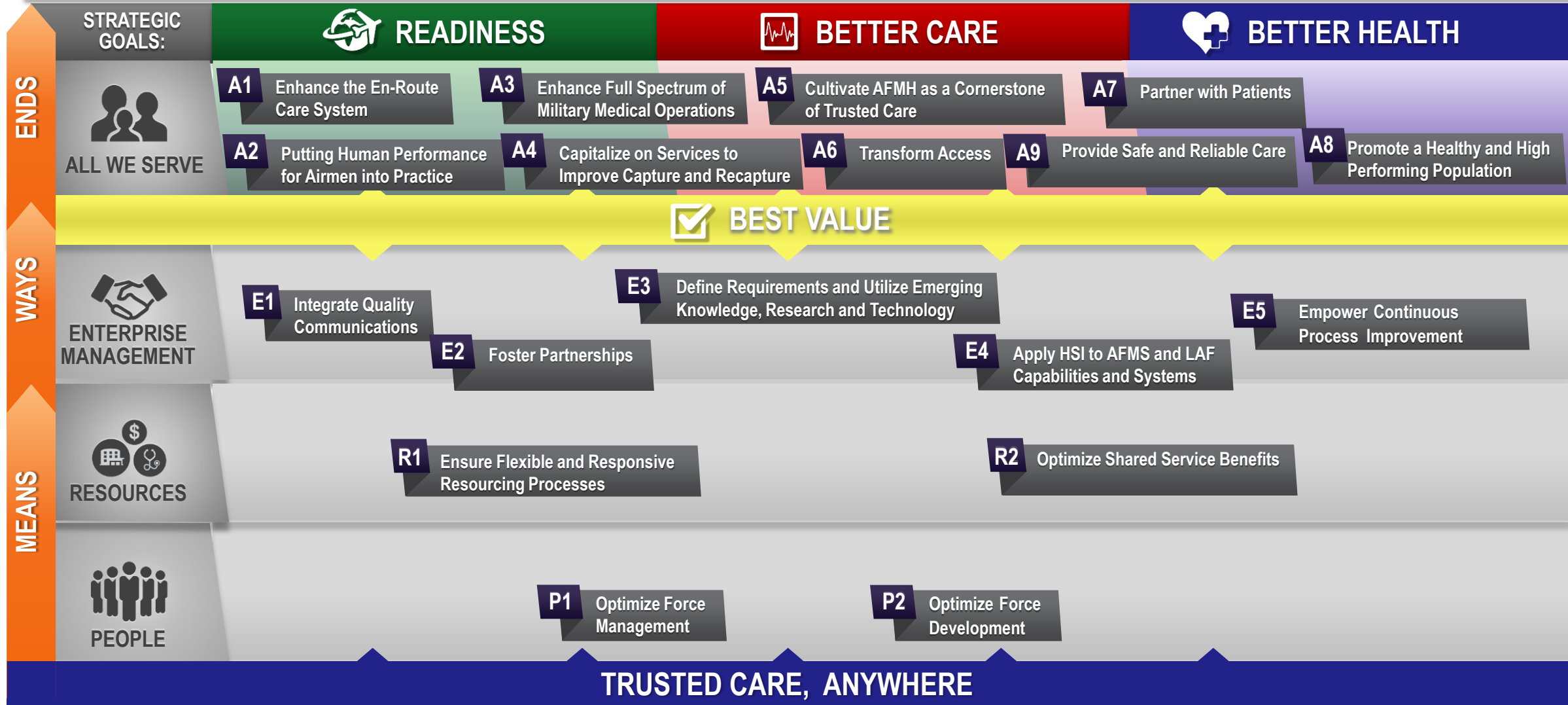
## MISSION

"Ensure medically fit forces, provide expeditionary medics, and improve the health of all we serve to meet our Nation's needs"

## VISION

"Our supported population is the healthiest and highest performing segment of the U.S. by 2025"

**SG Focus Areas: 1. Full Spectrum Readiness 2. Integrated Operational Support 3. AF Medical Home 4. Trusted Care**





# SG Focus Areas

- 1. Full Spectrum Readiness:** *Ensure medical Airmen are able to execute the full spectrum of military medical ops (e.g., Current/Future Combat & Stability Operations, Global Health Engagement (GHE) and Humanitarian Assistance/Disaster Relief (HA/DR), Homeland Defense, New and Evolving Mission Operations)*
- 2. Integrated Operational Support:** *Developing medics to provide care in non-traditional healthcare settings from operational units to virtual settings; fully define embedded medic requirements to meet Line of the Air Force needs*
- 3. AF Medical Home:** *Provide the base-level execution arm of human performance optimization, tailored to the ‘neighborhoods’ in its community and responsible for shaping the health and human performance of local subpopulations*
- 4. Trusted Care:** *Foster a continuous learning and improving organization with a single-minded focus of safety and Zero Harm, through the application of high reliability principles of Leadership, Safety, Patient Centeredness and Continuous Process Improvement*

 <b>READINESS</b>			 <b>BETTER CARE</b>		 <b>BETTER HEALTH</b>			
<b>A1</b>	Enhance the En-Route Care System	Continuously enhance a fully capable en-route care system	<b>A4</b>	Capitalize on Services to Improve Capture and Recapture	Define the scope of services for each MTF, including those in multi-service markets and/or VA partnerships and those with GME programs, to capture and recapture patient care based on Readiness Case Analysis, Currency Analysis, and Business Case Analysis	<b>A7</b>	Partner with Patients	Engage patients as active partners in improving their health and advancing Trusted Care
<b>A2</b>	Putting Human Performance for Airmen into Practice	Optimize human performance for all airmen to ensure readiness and maximize mission performance; Deliver targeted, evidence-based, operationally focused enhanced human performance to airmen who require elite physical and/or cognitive capabilities	<b>A5</b>	Cultivate AFMH as a Cornerstone of Trusted Care	Transform and grow the existing AFMH delivery system by institutionalizing patient-centered care practices to maximize health, human performance, and mission support	<b>A8</b>	Promote a Healthy and High Performing Population	Optimally provide beneficiaries with policies, programs and services that promote health, resilience, human performance and mission readiness
<b>A3</b>	Enhance Full Spectrum of Military Medical Operations	Ensure medical Airmen are able to execute the full spectrum of military medical ops (e.g., Current/Future Combat & Stability Operations, Global Health Engagement (GHE) and Humanitarian Assistance/Disaster Relief (HA/DR), Homeland Defense, New and Evolving Mission Operations)	<b>A6</b>	Transform Access	Create a patient-centered and responsive access management culture to meet patient demand			
			<b>A9</b>	Provide Safe and Reliable Care	Reduce variation in processes in order to enhance safety and create reliability and predictability across the AFMS			
			 <b>BEST VALUE</b>					
<b>E1</b>	Integrate Quality Communications	Integrate quality communication to ensure that strategic messaging is reliable, readily available, concise and easily understood	<b>R1</b>	Ensure Flexible and Responsive Resourcing Processes	Develop, communicate , implement and evaluate key planning, programming and execution processes to ensure resources are aligned to achieve the mission, vision and strategic goals of the AFMS			
<b>E2</b>	Foster Partnerships	Foster innovative mission partnerships internal and external to the AFMS to achieve best value, readiness, better care, and better health across the full scope of AF medical operations	<b>R2</b>	Optimize Shared Service Benefits	Leverage achievements of the MHS Shared Services and ensure the AFMS, as a customer of the Defense Health Agency (Service Provider), is receiving the benefits of business process re-engineering efforts designed to improve performance and achieve efficiencies			
<b>E3</b>	Define Requirements and Utilize Emerging Knowledge, Research and Technology	Define requirements and effectively utilize emerging knowledge, research, and technology to remain an innovative and cutting-edge enterprise	<b>P1</b>	Optimize Force Management	Recruit healthcare professionals and manage AFMS career fields to meet mission requirements			
<b>E4</b>	Apply Human Systems Integration (HSI) to AFMS and LAF Capabilities and Systems	Apply HSI principles to AFMS and LAF systems and processes throughout their lifecycles to optimize cost, performance, schedule, and capability	<b>P2</b>	Optimize Force Development	Educate, train, and sustain healthcare professionals and develop leaders to meet AFMS mission requirements			
<b>E5</b>	Empower Continuous Process Improvement	Implement a program that drives a culture of managing AFMS operations by Continuous Process Improvement (CPI) where CPI is ingrained in daily business						